

Enterprise Messaging Solutions

SMS, fax, e-mail, push or voice message



test
for free



swiss made software

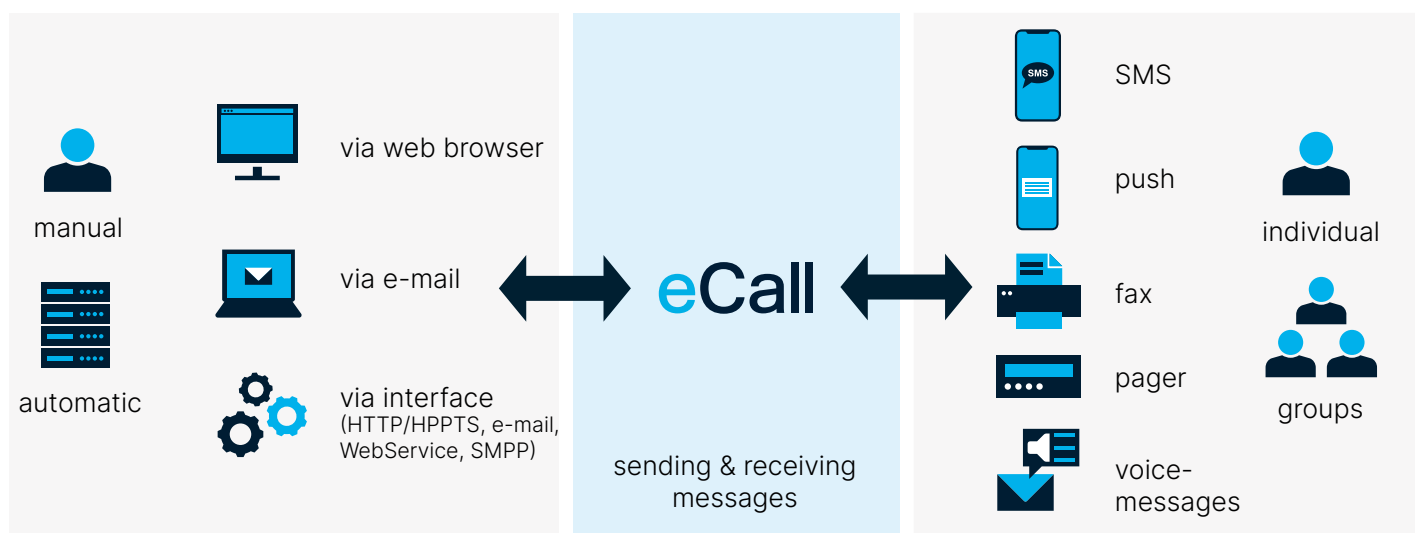


We connect businesses with people.

Our messaging service automatically puts you in direct contact with your customers, employees and partners. Thanks to our flexible and powerful SMS and fax portal with various interfaces, you can easily connect eCall to your own applications, software programs and websites.

This is how it works.

- 1 By e-mail, SMS, in your browser or via an interface from your own system: you compose the message and select the recipients.
- 2 Our ISO-certified system receives your message and sends it on to the recipients using the most reliable and fastest route.
- 3 You can track the status of your messages in the logbook and receive an overview of messages sent in the past.



SMS portal

- ✓ Direct connection to leading Swiss and international providers
- ✓ Individual SMS sender (number or name)
- ✓ Easy to connect to own business software

Fax portal

- ✓ Fax transmission with individual sender information
- ✓ Data security on Swiss servers
- ✓ Encrypted data transmission (HIN mail, etc.)

Additional services

- ✓ SMS and fax reception via **virtual numbers**
- ✓ «**High Privacy**» function for sensitive personal data
- ✓ With «**SLA Premium**», 365-day support around the clock

How to use eCall.

Customer information



Appointment reminder

Reduce missed appointments by up to 50% and prevent loss of sales.



Reservation and booking confirmations

Confirm quickly and easily and prevent „no shows“.



Delivery status and order processing

Improve customer service and achieve more efficient delivery processes.



Search subscriptions

Inform interested parties about property, vehicle or job advertisements.



SMS surveys

Ask customers and patients about quality after interacting with them.



Marketing

Provide information about special offers and birthday discounts.

2-factor authentication and OTP



Customer data

Protect customer data against third party access.



Secure access

Assign one-time passwords for Wi-Fi and apps.



eBanking and customer portal

Secure the login and confirm withdrawals.

Employee information



Deployment planning

Provide information to field service staff and organise temporary staff.



Organisation

Information on mobile workplaces and project deadline reminders.



Information

Notify and mobilise the on-call team when events occur.

There are plenty of good reasons for eCall.



100% Swiss made software and support

Your data remains in Switzerland. And we guarantee you personal support.



Reliable and secure service

> 99.9% availability. We only cooperate with premium providers.



Leading provider of business messaging

Over 30 years of experience in the Swiss market. And we are of course GDPR-compliant.



High level of usability

Simple implementation and application via browser and interfaces.

eCall is used by over 15,000 customers from a wide range of industries



F24 – Your reliable partner for emergency notification, crisis management and critical corporation communications.

F24 is the leading software-as-a-service (SaaS) provider for emergency notification and crisis management (FACT24) and for sensitive and critical communications (eCall) in Europe. With FACT24, F24 offers a highly innovative solution and helps customers all over the world to successfully and efficiently manage incidents, emergencies and critical situations. F24 AG is the first and only non-American provider listed in the latest Gartner Report for emergency/enterprise mass notification services (EMNS).

With its headquarters in Munich, Germany, the company is subject to German data protection laws and regulations and hosts its FACT24 SaaS system exclusively in German data centres. Furthermore, applying a variety of additional measures, F24 ensures added protection for both national and international FACT24 customers alike. Enterprises that select FACT24 are ideally prepared for any threat scenario, data protection and security included, of course.

F24 Schweiz AG (founded in 1992 as Dolphin Systems AG) with offices in Wollerau (Canton Schwyz) is member of the F24 Group since 2016. With eCall, the company has more than 25 years of experience in implementing telecom and IT solutions on the Swiss market. The eCall platform offers solutions for high-volume communications of critical to confidential content in the business environment.

For additional information, please contact us at any time via our website www.f24.com.