

Exchange Connector

How to configure a connector
in Exchange



Filename	F24-Schweiz_eCall-Anleitung_Exchange-Connector-1.1_EN.docx
Version	1.1
Date	02.10.2019
Document Owner	F24 Schweiz AG
Classification	public

Content

1. INTRODUCTION	1
2. PREREQUISITES	1
3. CONFIGURING THE EXCHANGE CONNECTOR	2
4. SENDING A FAX	5
5. SENDING A SMS, PAGER OR VOICE MESSAGE	5

1. Introduction

Many customers use Microsoft Outlook as a client for the transmission of fax messages via eCall. The usual way to send a message is to include the destination number in the To: field of the e-mail. This address must be entered as
<number>@fax.ecall.ch.

When Outlook is used in an Exchange environment the fax numbers are often stored in the address book and it would be much if the desired destination addresses could simply be selected from the address book (as it can be done for normal e-mails) in-stead of typing the fax number in the above-mentioned format.

This is possible if a connector is configured on the Exchange server and the respective option is enabled in eCall.

2. Prerequisites

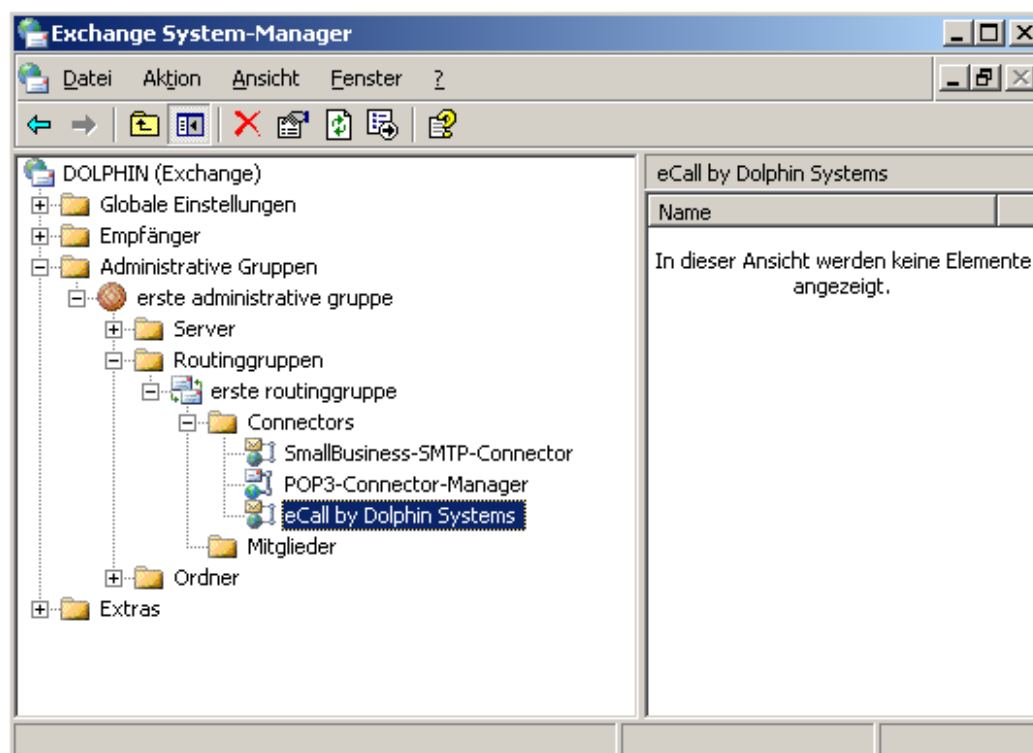
A customer who wants to use an Exchange connector with eCall must have an eCall business account with the option 'Exchange connector' enabled.

Please contact F24 Schweiz AG for commercial and technical details.

3. Configuring the Exchange connector

Please note that the procedure shown below may vary according to the version of your exchange server.

1. Add a new SMTP-connector (eCall by F24)

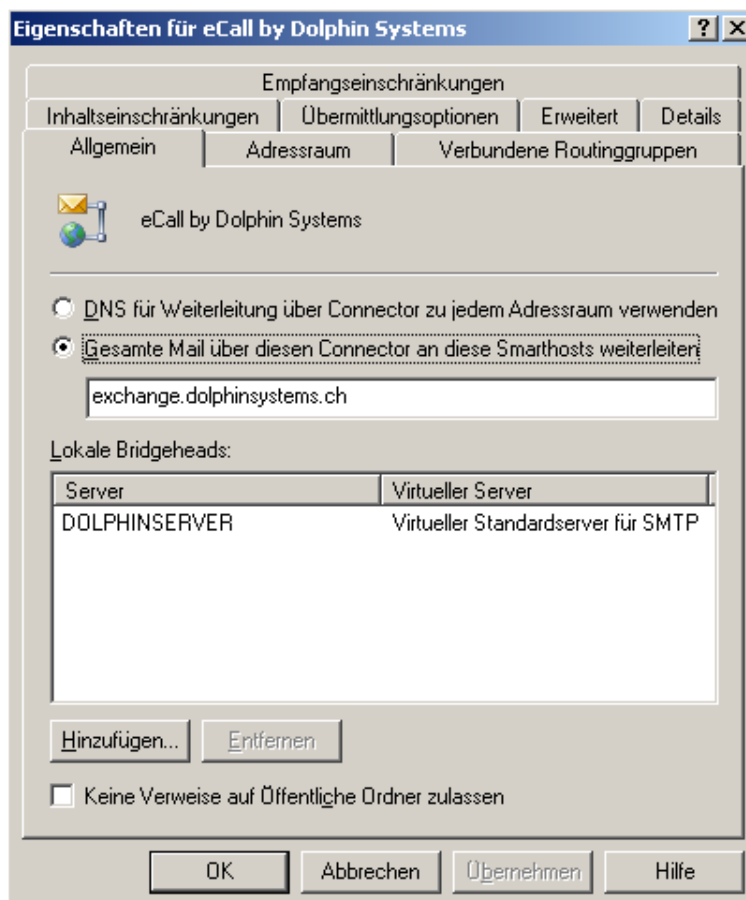


Set the properties of the connector

Make the following settings:

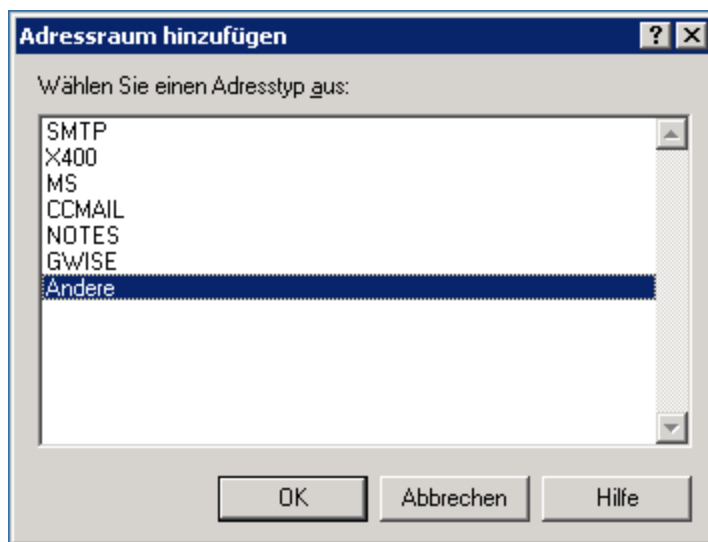
Address of smart host: exchange.dolphinsystems.ch

Local bridgehead: select one of your servers.



2. Add the address range

To add the address range, choose 'Add...' ('Hinzufügen...'), then choose 'Other' ('Andere').

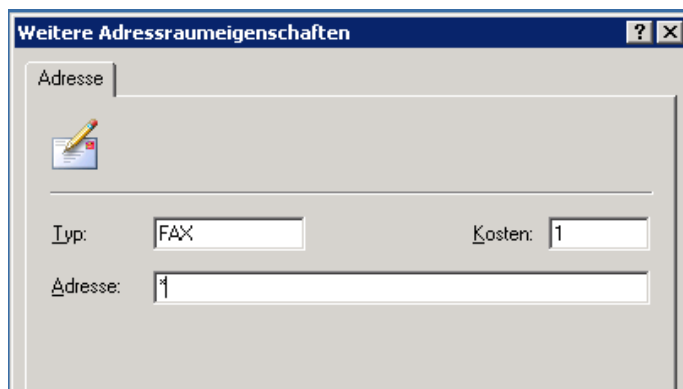


Enter the following data:

Type: FAX

Costs: 1

Address: *



This will route all e-mails with address type "FAX" to eCall.

4. Sending a fax

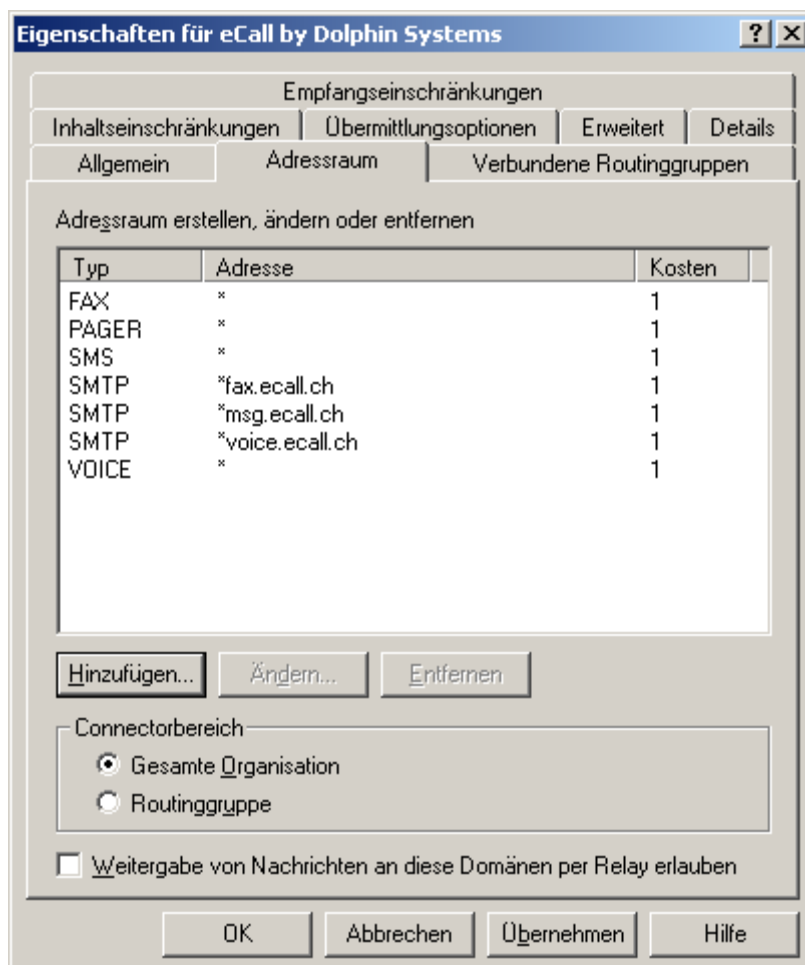
To send a fax, simply select a contact with type 'FAX' from the address book. You can insert such a contact in the To: field, in the Cc: field or in the Bcc: field.

Note: Instead of selecting an address from the address book you can also enter a fax number directly in the address field. The number must have the following format: [FAX:<number>].

Do not forget the '['.

5. Sending a SMS, Pager or voice message

In addition, you can add the support of SMS, PAGER and VOICE, too. Just add the others address ranges. The address range list could look like this:



Unfortunately, Outlook does not support a direct choice of these elements in the address book.

But in Outlook client you can enter addresses this way (some examples):

[SMS:+4179xxxxxxx]	To send a SMS
[FAX:+4144xxxxxxx]	To send a FAX
[PAGER:+4144xxxxxxx]	To send a pager message
[VOICE:+4144xxxxxxx]	To send a voice message

Or

+41790000000@msg.ecall.ch	To send a SMS or pager message
+41440000000@fax.ecall.ch	To send a FAX
+41440000000@voice.ecall.ch	To send a voice message

Sample for a sending a sms message:

